# UCISA UK HE CAPABILITY MODEL

## Strategy & Governance

### Strategy Management
- Strategic Vision Development
- Strategic Plan Mgt
- Strategic Reporting
- Strategic Plan Development
- Business Horizon Scanning
- Corporate Performance Mgt

### Business Capability Management
- Benefits Mgt
- Programme & Project Mgt
- Organisational Design
- Change Portfolio Mgt
- Enterprise Architecture
- Quality Mgt

### Corporate Governance
- Risk Mgt
- Compliance Monitoring & Reporting
- Policy & Regulation Mgt
- Internal Audit & Reporting
- Business Continuity Mgt

## Teaching & Learning

### Curriculum Management
- Curriculum Design
- Curriculum & Resource Development
- Professional Accreditation
- Professional Learning (Staff)
- Curriculum Retirement Mgt
- Curriculum Change Mgt
- Curriculum Performance Mgt

### Student Attraction & Recruitment
- Scholarship & Bursary Mgt
- Prospective Student Engagement
- International Student Recruitment
- Domestic Student Recruitment
- Student Recruitment Agent Mgt

### Student Admission Management
- Student Application Mgt
- Offer, Acceptance & Quota Mgt

### Student Enrolment
- Student Induction Mgt
- Programme Enrolment
- Module Selection Mgt

### Teaching & Learning Delivery
- Non Presence Based Teaching
- Presence Based Teaching
- Teaching & Learning Content Mgt
- Student Placement Mgt

### Student Completion & Graduation
- Graduation Eligibility Mgt
- Graduation Event Mgt
- Graduation Record Certificate Mgt
- Non-Academic Achievement Mgt

### Alumni Engagement
- Alumni Relationship Mgt
- Alumni Event & Campaign Mgt
- Benefactor Mgt

### Student Assessment
- Assessment Delivery
- Student Results Mgt
- Assessment Marking & Feedback
- Assessment Administration

### Academic Administration
- Academic Policy & Regulation Mgt
- Academic Year Scheduling
- Timetabling Mgt

### Student Administration
- Student Mobility
- Student Financial Administration
- Enrolment Status Mgt
- Programme Transfer Mgt
- Student Record & Details Mgt
- Student Exceptional Factors Misconduct / Appeal Mgt

### Student Support & Wellbeing Management
- Academic Skills Development
- Student Financial Advice
- Housing Advice
- Student Health & Wellbeing
- Disability Support Mgt
- Personal Learning Mgt
- Academic Advice Mgt
- Career & Employability Engagement Mgt
- Student Engagement & Retention
- Personal Tutor Provision

## Research

### Research Opportunity & Planning
- Research Opportunity Analysis
- Research Prioritisation
- Collaborative Opportunity Mgt
- Research Programme Development

### Research Funding
- Research Funding Identification
- Research Funds Mgt

### Research Delivery
- Research Output Mgt
- Research Production
- Research Dataset Mgt

### Research Publications
- Research Publication Mgt
- Research Output Reporting

### Research Improvement
- Research Quality Mgt
- Researcher Performance Mgt
- Research Programme Performance Mgt

### Research Training
- Researcher Training & Development
- PGR Student Skills Development
- PGR Supervisor Development

### Research Impact
- Manage Research Relationships
- Commercialise Research Outcomes
- Non-Commercial Research Impact Mgt

### Research Administration
- Research Compliance Mgt
- Research Infrastructure Mgt

## Commercial Activity

### Commercial Sourcing
- Commercial Opportunity Identification
- Commercial Market Analysis
- Commercial Opportunity Assessment

### Commercial Engagement
- Commercial Partner Engagement
- Commercial Partner Integration & Transition

### Commercial Delivery
- Commercial Activity Output Mgt
- Commercial Activity Issue Mgt
- Commercial Activity Exit Mgt

### Commercial Monitoring
- Commercial Contract Performance Mgt
- Commercial Activity Reporting
- Commercial Contingency Planning

## Enabling Capabilities

### Government, Public & Stakeholder Relationships
- Government Relationship Mgt
- Industry Relationship Mgt
- Other Tertiary Institution Relationship Mgt
- Media Relations Mgt
- Internal Stakeholder Relationship Mgt
- Public Relationship Mgt

### Promotions Management
- Brand Mgt
- Campaign Mgt
- Event Mgt
- Market Research
- Marketing Mgt
- Merchandising

### Supporting Services
- Food & Retail Mgt
- Religious Support
- Sport & Recreation Mgt
- Venue Mgt
- Child Care Mgt
- Health Care Mgt
- Printing Mgt
- Internal Communications
- Complaint & Compliment Mgt

### Human Resource Management
- Workforce Planning
- Staff Recruitment
- Talent Mgt
- Remuneration & Entitlements Mgt
- Workforce Relations Mgt
- Staff Engagement
- Occupational Health
- Employee Performance Mgt
- Training & Development
- Workforce Reporting
- Employee Support
- Staff Record & Details Mgt
- Staff Absence Mgt

### Information & Communication Technology Mgt
- Infrastructure Lifecycle Mgt
- Application Lifecycle Mgt
- ICT Service Support
- Digital Communication Mgt
- Identity & Access Mgt
- High Performance Computing
- End User Computing

### Library Management
- Library Collection Access Mgt
- Library Collection Resource Mgt
- Art/Museum Collection Mgt
- Library Membership Mgt

### Information Management
- Information Search & Discovery
- Information & Data Security Mgt
- Information Collection Mgt
- Copyright Mgt
- Knowledge Mgt
- Information & Data Mgt
- Information Analytics
- Records Mgt
- Enterprise Content Mgt
- Business & Operational Reporting

### Facilities & Property Management
- Estate Development & Mgt
- Campus Security
- Space Utilisation
- Property Maintenance
- Environmental Mgt
- Campus Parking
- Health & Safety
- Mail Mgt
- Commercial Tenancy
- Vehicle Mgt

### Finance Management
- Procurement & Purchasing Mgt
- Budget Mgt
- Treasury Mgt
- Income Mgt
- Insurance Mgt
- Asset Mgt
- Financial Reporting
- Taxation Mgt
- Financial Advisory
- Expenditure Mgt
- Supplier Mgt

### Accommodation Management
- Accommodation Allocation
- Accommodation Facilities Mgt
- Accommodation Incident & Emergency Response
- Accommodation Departure & Turnaround Mgt
- Private Sector Housing Mgt

### Legal Services
- Contract Mgt
- Legal & Legislative Compliance
- Dispute Resolution
- Legal Advisory