

UCISA SIG

Benefit Measures Library

Caroline Hargreaves



- Research Lifecycle Programme (RLP)
- Research and Innovation Lifecycle Programme 2 (RILP2)

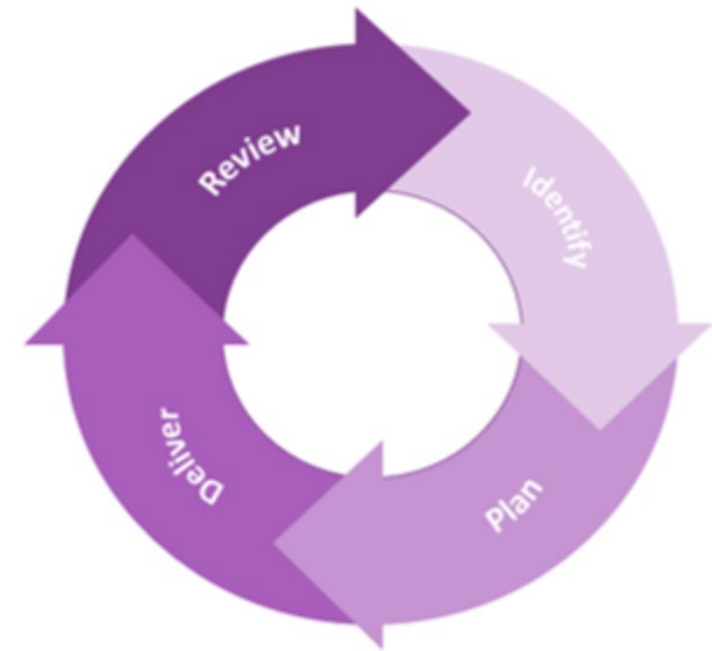


2018

- Managing Successful Programmes
- No portfolio level Benefits Management Framework
- Development of a programme level Benefits Management Strategy
 - Strathclyde
 - Hivemind
 - APMG
 - Amplify
 - Business capability maturity assessments

2021

- Introduction of a central, portfolio level benefits management framework





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Grasping the nettle: Benefits Management, how to start
8 July 2021



Smoothing the way: Measurements and Tracking
1 September 2021



How was yours? – Benefits Clinic
29 September 2021



Start With the End in Mind – Benefits of a Benefit Measures Library

- Consistency across portfolio, programme and project levels
- Consistency from project to project
- Consistency across all types of change activity from short to medium to long term change
- Avoid double booking
- Save time
- Assurance that the MI is available (SMART)
- Distinguish between measurable benefits and observable outcomes
- Inspiration



Benefit Types





Two Libraries

1. Financial – Non-financial

- i. Serves as an index
- ii. Useful for cross-checking for benefits you may have missed

2. By Business Capability

- i. When you want to focus on Research/Teaching, Learning & Students/ Enabling services such as IT, HR, Estates



Benefits Management Lifecycle

STEP BY STEP

STEP 01 IDENTIFY

- Is there a portfolio or programme level framework?
- Is there a project level benefits management strategy?
- Hold identification workshops using any existing material e.g. **MEASURES LIBRARY**
- Hold validation workshops - what can you measure?



Benefit Map
Benefit Log
Benefit Profiles

STEP 02 PLAN

- When will you begin to measure?
- Who will measure?
- Who will be monitoring risks to benefits?
- Do the benefits needs to be prioritised?



Benefit Realisation Plan

STEP 03 REALISE

- Deliver the project
- Turn outputs into capabilities into outcomes into benefits
- Monitor benefits as per the plan



Updated Plan and Log

STEP 04 REVIEW

- Any emergent benefits?
- Dis-benefits mitigation
- Any lessons learned about the identified benefits and/or the benefits practice?
- Conduct a benefit review



Lessons Learned
Post-Implementation Review

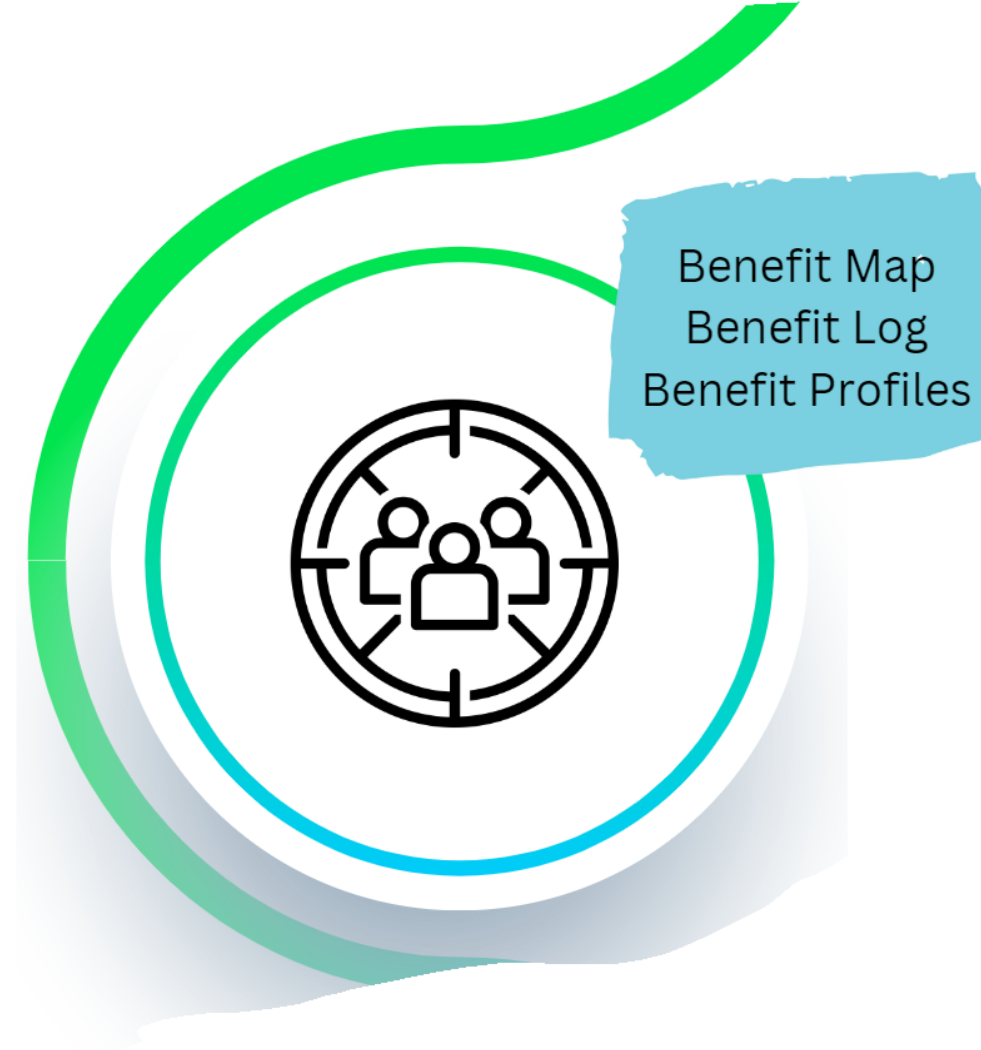
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Benefit
Realisation
Plan



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Next Steps

- 1. Final review of artefacts including good working examples, glossary & list of contributors**
- 2. Load to area on UCISA website**
- 3. Welcome contributions from the whole community**

Where could it go next?

- 1. Business capability maturity modelling?**
- 2. Leading and lagging benefit measures**